

Disaster Services Human Resources (DSHR) System

Activity Requirements and Resources

INTRODUCTION

This document contains charts showing each group and activity and the related life experience examples, written guidance and tools and required and recommended training for positioning of applicants and DSHR Members. This is the roadmap for individuals interested in a career development track to supervisory and leadership positions in the DSHR System. Due to the special nature and environment of disaster relief work, additional assessment related to each member's health may require restrictions on their participation in the DSHR System. This document should be used in conjunction with the DSHR System Membership baseline requirements (DSHR System Handbook sections 2.2 and 2.3) and the [Physical Capacity Grid](#) available on CrossNet.

Each chart includes hyperlinks to –

- The related group competency criteria,
- Supervisor, manager and administrator competency criteria,
- Written guidance and tools (as available),
- Course Fact sheets (does not include Operational Training or OT courses).

Required Training

The required training for the position within the activity at which the member wishes to be leveled is the minimum to make it easier for everyone to participate in the DSHR System. Periodically, courses are updated and/or rewritten to reflect the most current changes in the group or activity. To ensure that everyone has the most current knowledge, when a course is updated the member is expected to take the updated course. If a member requests reassignment to a higher position or different activity, they must have the required training within the previous three years. During that time frame, if the member has successfully deployed on a disaster relief operation in the activity that they are requesting to be reassigned in, then they do not have to take the updated course.

A successful disaster relief operation experience is defined as a disaster relief operation assignment of duration within a single group, activity and position for which an evaluation rating of "Satisfactory" is received. For example, a member wishing to be positioned as a supervisor in Mass Care – Sheltering must have completed Mass Care 2 within three years of the request or have demonstrated the ability to keep the knowledge by having a successful disaster relief operation experience in Mass Care – Sheltering within the past year.

Occasionally, disaster relief operations will offer abbreviated versions of courses. These are considered Operational Training and do not replace completion of the full course. Operational Training (OT) will be available, as appropriate, on disaster relief operations. Training credit is not recorded for these abbreviated courses.

Periodically listed courses may be revised, replaced or made obsolete. Refer to the [Training section](#) on CrossNet for current Course Information and Fact Sheets, and updated details.

*Note: The requirements listed in the Activities Requirements and Resources charts are the **minimum** requirements to be considered for positioning. Completing requirements does not automatically mean that a member should be positioned in the specific level of authority. The member's demonstrated competencies must be considered for each decision-making position. For reassignment decision authorities, refer to Appendix B of the DSHR System Handbook.*

DSHR System - Activity Requirements and Resources

Individual Client Services (CLS)

This document provides life experience examples, written guidance and tools, licensure references (as pertinent) and the required and recommended training members need in order to serve in the groups and activities. Some items apply to the group as a whole, and some are specific to the activities within the groups.

All DSHR Members are required to have read the DSHR System Handbook and be familiar with information and resources available on CrossNet.

Supervisor, manager and administrator requirements and resources for the activities are listed directly following those for service associate.

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Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
Service Associate (SA)			
Client Casework (CC)	Customer Service, Service Industry, Social Service Agency.	Client Casework Activity Handbook	<p><u>Required:</u> CCW CAC-C OT-Casework OT-CAS</p> <p><u>Recommended:</u> OT-HV</p>
Disaster Mental Health (DMH)	Crisis Intervention Counseling, Behavioral Health Triaging [Licensure requirements are licensed mental health professionals and include counselors, marriage and family therapists, psychiatrists, psychologists, registered nurses with documented psychiatric training and experience and social workers.]	Foundations of the Disaster Services Program Disaster Response Handbook Operations Management Handbook Disaster Response Handbook Glossary Disaster Mental Health Handbook FDMH Participant Handbooks PFA Participant Handbooks	<p><u>Required:</u> FDMH OT-Casework OT-CAS</p> <p><u>Recommended:</u> PFA CCW CAC-C SO SOS</p>
Health Services (HS)	Occupational Health, Public Health Triaging, Emergency Medical Services [Individuals from only the following disciplines may be recruited to serve in Health Services with a current licensure in the state that they practice: MD, DO, RN, LPN, LVN, EMT, PA, Paramedics; or Allied Health Professionals – Nurses Aides, Home Health Aides, Certified Nursing Assistant, Personal Care Attendants; and currently certified First Aid trained volunteers.]	Health Services Handbook Health Services Protocols	<p><u>Required:</u> SFA CPR AED HS1 OT-Casework OT-CAS</p> <p><u>Recommended:</u> CCW CAC-C PFA OT-HV</p>
Recovery Planning and Assistance (RPA)	Customer Service, Service Industry, Social Services, Health Professionals, Educators, Mediators, Community Service Advocate	Recovery, Planning and Assistance Handbook (pending) RPA Toolkit (pending) RPA Connection (pending) RPA Interim Guidelines (pending) RPA Assessment Checklist (pending)	<p><u>Required:</u> RPA Workshop - Overview</p> <p><u>Recommended:</u> CEESD IS-288 CCW CAN CAS Basics 3.1 RPA Workshop – Case Management</p>

Individual Client Services (CLS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
Welfare Information <i>(WI)</i>	Social/Outreach Worker, Office Administrative Personnel	Welfare Information Activity Handbook Online Resource Book (ORB)/Welfare Information folder Safe and Well List website	Required: Recommended: CCW MC1 PFA
<u>Supervisor (SV)</u>			
All activities	Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader HS: The following current licensures may serve in supervisory positions: MD, DO, RN, LPN, LVN, EMT, PA, Paramedics (Refer to the Health Services Handbook under Human Resources for more detailed information.)	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA RPA- CCW Recommended: SID* OT-Admin Tools
<u>Manager (MN)</u>			
All activities	Managerial experience in public or private sector- Department Head, League Official HS: The following current licensures may serve in managerial positions: MD, DO, RN	<i>Refer to the specific information for each activity above.</i> HS- Health Services Manager's Toolkit	Required: Required course(s) for related activity SODA RPA- CCW Recommended: SID* OT-Admin Tools
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID* OT-Admin Tools

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DSHR System - Activity Requirements and Resources

Information Management Support Services (IMS)

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<u>Service Associate (SA)</u>			
Disaster Assessment (DA)	Dispatcher, Emergency Management	Disaster Assessment Handbook	Required: FDA Recommended:
Financial and Statistical Information Management (FSI)	Bookkeeper, Administrative Assistant, Clerk	Financial and Statistical Information Management Handbook	Required: FSI Recommended:
Analysis and Planning (AP)	Planner, Statistician, Analyst, Finance or Accounting background, Project Manager	Foundations of the Disaster Services Program Disaster Response Handbook Operations Management Handbook Analysis & Planning Handbook	Required: Recommended: FSI FDA
Information Dissemination (ID)	Planner, Statistician, Analyst	Foundations of the Disaster Services Program Disaster Response Handbook Operations Management Handbook Information Dissemination Handbook	Required: Recommended: FSI FDA
<u>Supervisor (SV)</u>			
All activities	Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID* OT-Admin Tools
<u>Manager (MN)</u>			
All activities	Managerial experience in public or private sector- Department Head, League Official	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID* OT-Admin Tools

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Information Management Support Services (IMS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID * OT-Admin Tools

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Service Associate (SA)			
Bulk Distribution (BD)	Delivery Services, Warehouse Worker	Bulk Distribution Handbook	Required: MC1 ERVT Recommended:
Feeding (FF)	Cafeteria or Restaurant Server, Cook, "Meals-on-Wheels" Driver <u>ERV Specialty track (ERV) must meet all training requirements listed</u>	Feeding Handbook Safe Food Handling Procedures How to Set Up and Operate a Kitchen Site Commercial Catering Contracts Disaster Kitchen Training Participant Manual (Recommended)	Required: MC1 ERVT Recommended: DKT
Sheltering (SH)	Hospitality, Housing, Camp Counselor, Dormitory Resident Advisor	Sheltering Handbook Shelter Operation Participant Manual	Required: MC1 SO SOS Recommended: LOG1 LS
Community Programs (CP)	Customer Service, Public Speaker	Community Programs Handbook	Required: MC1 Recommended: CEESD
<u>Supervisor (SV)</u>			
All activities	Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader BD- Delivery Service Route Manager, Warehouse Loading Dock Supervisor FF- Food Service Manager, Head Cook, Menu Planners, Cafeteria Manager SH- Residence Hall Manager	<i>Refer to the specific information for each activity above.</i> FF- Kitchen Supervision Toolkit How to Set-up and Operate a Kitchen Site SH- Shelter Operations Management Toolkit	Required: Required course(s) for related activity MC2 SODA LOG1 LS Recommended: SID* CEESD OT-Admin Tools

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Mass Care (MC)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
<u>Manager (MN)</u>			
All activities	Managerial experience in public or private sector - Department Head, League Official BD- Delivery Service Director, Warehouse Manager FF- Restaurant Manager, Restaurant Owner, Franchise Owner SH- Residence Life Director, Youth Camp Manager	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity MC2 SODA LOG1 LS CEESD Recommended: SID* EOC-L ESF6 OT-Admin Tools
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity MC2 SODA Recommended: SID* FCDOM OT-Admin Tools

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Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
Service Associate (SA)			
Facilities (FAC)	Real Estate/Property Management, Building Maintenance, Facility Management, Contracting, Customer Service Experience	ARC 30-3057 Resource Guide Facilities Handbook	Required: LOG1 LS IKD Recommended: CEESD IS100 IS200 IS700 IS800
In-Kind Donations (IKD)	Development and Fund Raising, Sales and Marketing, Training and Leadership, Managerial, Executive	ARC 4039D IKD Go Kit In-Kind Donations Handbook ARC 30-3057	Required: LOG1 Recommended: IKD
Invoice Review (IR)	Accountant, Bookkeeper, Auditor, Financial Professional	ARC 30-3057 Resource Guide Invoice Review Handbook	Required: LOG1 LS IKD Recommended: CEESD IS100 IS200 IS700 IS800
Procurement (PRO)	Buyer, Sales Associate, Auditor, Accountant, Contracting, Warehousing Experience, Planner with Purchasing Experience	ARC 30-3057 Resource Guide Procurement Handbook	Required: LOG1 LS IKD Recommended: CEESD IS100 IS200 IS700 IS800

Material Support Services (MSS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
Life Safety and Asset Protection (LSAP)	Civilian/Law Enforcement, Corporate/Industrial Security, Fire/Safety Related Fields, Corporate/Industrial Risk Management, OSHA, Emergency Management, Safety Engineer, Occupational Health, Investigator: Fire, Law Enforcement, Military - CID, Loss Prevention, Corporate/Industrial Accident	ARC 4409 Life Safety and Asset Protection Handbook	Required: CEESD MC1 EOC-L LOG1 MCD SO WMD/T Recommended: FEMA - IS15A IS100 IS100.LE IS288 IS340 IS700 IS800
Transportation (TRA)	Vehicle Dispatcher, Traffic Manager, Data Entry, Fleet Management, Accident Investigator, Rental Car Agent National Fleet Operations (NFO) [Specialty Track] - Fleet Management, Mechanic, Dispatcher	ARC 30-3057 Resource Guide Transportation Handbook	Required: ERVT Recommended:
Warehousing and Supply (WHS)	Inventory Management, Data Entry, Warehouse Manager, Bookkeeper, Yard Supervisor, Certified Fork Lift Operator, Warehousing, Truck Driver	ARC 30-3057 Resource Guide Warehousing and Supply Handbook	Required: LOG1 LS IKD Recommended: CEESD IS100 IS200 IS700 IS800
RT Communications (RCM)	Ham Radio Operator; Dispatcher; Telephone Installation; Public Safety Communication Coordinator; Telecommunication Specialist	RCM-RTPs (Technology Procedures) RTT Notes Response Technology Handbook	Required: RF Radio Basics Recommended: FCC License GROL Advanced Radio License RTT Training
RT Computer Operations (RCO)	Programmer, Analyst; MCSA, MSCE, A+; Database Administrator, Microsoft Desktop Support Experience MOUS; IT Supervisor/Associate; Systems Administrator	RCO-RTPs (Technology Procedures) RTT Notes Response Technology Handbook	Required: Recommended: RTT Training
RT Customer Service (RCS)	Inventory Management; Customer Service Reps/Supervisor; Help Desk Tech/Supervisor – IT	RTT Notes Response Technology Handbook	Required: Recommended: RTT Training

Material Support Services (MSS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
<i>RT Networking (RNT)</i>	Network Engineer; Satellite Engineer; VoIP Implementation; Telephone Installation; ADSP, MCSE; CISCO Engineer; CISSP; CISM; Network Security Administrator; Network Specialist	RCO-RTPs (Technology Procedures) RTT Notes Response Technology Handbook	<u>Required:</u> <u>Recommended:</u> RTT Training
<u>Supervisor (SV)</u>			
All activities	Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader	<i>Refer to the specific information for each activity above.</i>	<u>Required:</u> Required course(s) for related activity SODA <u>Recommended:</u> SID * OT-Admin Tools
<u>Manager (MN)</u>			
All activities	Managerial experience in public or private sector - Department Head, League Official	<i>Refer to the specific information for each activity above.</i>	<u>Required:</u> Required course(s) for related activity SODA <u>Recommended:</u> SID * OT-Admin Tools
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	<u>Required:</u> Required course(s) for related activity SODA <u>Recommended:</u> SID * OT-Admin Tools

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Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
Service Associate (SA)			
Public Affairs (PA)	Journalist	ARC 30-3038 Public Affairs Handbook	Required: PA1 Recommended: PA2
Fundraising (FR)	Financial Development, Charitable Organization	Fund Raising Handbook	Required: Recommended: DFRPR
Response Investigations, Compliance and Ethics (RICE)	Law Enforcement – Investigative Background, Federal, State and Local agency – Investigative Background, Corporate Internal Investigations, Accounting, Auditing, Financial Analyst, Management Analyst or Public Administration, Engineer, Computer Programmer	Response Investigations, Compliance and Ethics Handbook Compliance Field Guidelines – NHQ push kit when deployed	Required: Recommended: SO CCW FSS CAS Basics Webl Reports
Supervisor (SV)			
All activities	Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related Activity SODA FR - DFRPR Recommended: SID * OT-Admin Tools RICE- SID * OT-Admin Tools SO CCW FSS CAS Basics Webl Reports

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Organization Support (OS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
<u>Manager (MN)</u>			
All activities	Managerial experience in public or private sector - Department Head, League Official	<i>Refer to the specific information for each activity above.</i>	<p>Required: Required course(s) for related Activity SODA</p> <p>FR - DFRPR</p> <p>Recommended: SID* OT-Admin Tools</p> <p>RICE- SID* OT-Admin Tools SO CCW FSS CAS Basics Web Reports</p>
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	<p>Required: Required course(s) for related Activity SODA</p> <p>Recommended: SID* OT-Admin Tools</p>

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Service Associate (SA)			
Community Relations (LCR)	Mediator, Public Relations, Community Service Advocate	ARC 30-3063 Liaison Community Relations Handbook	Required: CEESD Recommended:
Emergency Support Services 6 (ESF6)	Public Relations, Community Service Advocate, Government Agency Employee	ESF #6 Mass Care Course Participant's Manual ESF #6 Mass Care Handbook ARC 3013: American Red Cross Responsibilities Under the National Response Plan (Rev. 03/06) Stafford Act National Response Plan (NRP)	Required: MC1 SO SOS LOG1 CEESD ESF6 EOC-L IS-100 IS-200 IS-700 IS-800 Recommended:
Government (LG)	Emergency Management Personnel, Law Enforcement, Firefighter, Mid-level Government Personnel, Federal and State Government Retiree, Public Relations, Mediator, Lawyer, Retired Military, Educator	Government Liaison Handbook National Response Plan (NRP) National Incident Management System (NIMS) Partner Services Network Neighborhood (DRO tool) GLO Database (DRO tool) Local and state plans and MOUs	Required: CEESD EOC-L IS-100 IS-200 IS-700 IS-800 Recommended:
Labor (LL)	Mediator, Public Relations, Community Service Advocate, Labor representative	ARC 30-3064 Labor Liaison Handbook	Required: CEESD Recommended:
Voluntary Agencies (LVA)	Mediator, Public Relations, Community Service Advocate	Voluntary Agencies Handbook	Required: CEESD Recommended:
Supervisor (SV)			
All activities	Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID* OT-Admin Tools

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Partner Services (PS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
<u>Manager (MN)</u>			
All activities	Managerial experience in public or private sector - Department Head, League Official	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID* OT-Admin Tools
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID* OT-Admin Tools

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Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
Service Associate (SA)			
Staff Health (SW)	Occupational Health, School Nurse, Public Health, etc. (1 year clinical or equivalent experience) [Required: Unencumbered RN or MD license.]	Staff Health Toolkit Disaster Response Handbook Connection 2006-028 Staff Health Handbook	Required: CPR SFA AED Recommended: SHS SFO HS1 FSS
Staff Relations (SR)	HR Assistant, Customer Service Professional, Counseling, Social Work	Staff Relations Handbook Staff Relations Matrix Staff Relations Report Form Staff Relations Action Form	Required: Recommended: FSS
Staff Support Systems (SM)	Clerical, Data Entry, Special Events Management, Hospitality	Staff Support Handbook Disaster Response Handbook Disaster Services Program Guidance technical documents Disaster Response Handbook Glossary Deployment Orientation	Required: Recommended: FSS
Training (TR)	Teacher, Professor, Presenter, Public Speaker OR other Red Cross authorized Instructor/Trainer	Training Handbook Training Activity Neighborhood (DRO Tool)	Required: Recommended: FIF DIST FSS
Workforce Planning and Acquisition (WP)	Planner, Volunteer Management, Human Resources, Special Events Management, Chapter Coordinator of Disaster Volunteers	Workforce Planning and Acquisition Handbook Background Check Guidance for Spontaneous Volunteers Connection 2006-027 Team Deployments	Required: Recommended: FSS WPA SVW
Supervisor (SV)			
All activities	SM, SW, TR and WP: Supervisory experience in public or private sector - Shift Supervisor, Committee Chair, Team Coach, Troop Leader SR: Human Resource Professional, Mediator, Counseling, Social Work	<i>Refer to the specific information for each activity above.</i> SW- Health Services Protocols	Required: Required course(s) for related activity SODA SM- SVW TR- FIF DIST Recommended: SID* SW- SHS FSS WP- FSS WPA SVW

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Staff Services (SS)

Activity	Life Experience Examples	Written Guidance and Tools	ARC Training
<u>Manager (MN)</u>			
All activities	SR, SM, TR and WP: Managerial experience in public or private sector - Department Head, League Official SW: Managerial experience in a healthcare setting SR: Human Resource Professional, Mediator, Counseling	<i>Refer to the specific information for each activity above.</i> SW- Health Services Protocols WP- Manager and 24 Hour Checklists	Required: Required course(s) for related activity SODA SM- SVW SW- SHS FSS TR- FIF DIST WP: FSS WPA SVW WTD Recommended: SID*
<u>Administrator (AM)</u>			
All activities	COO, Business Owner, Board Chair, Department Director	<i>Refer to the specific information for each activity above.</i>	Required: Required course(s) for related activity SODA Recommended: SID*

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Chapter DRO Director (CD)	Chapter Management, Business Owner, COO, CEO, Military Officer	Disaster Response Handbook Operations Management Handbook	Required: SODA SDSM FCDOM Recommended: SID* OT-Admin Tools
Multi-Chapter DRO Director (MD)	Chapter Management, Business Owner, COO, CEO, Military Officer	Disaster Response Handbook Operations Management Handbook	Required: SODA SDSM FCDOM Recommended: SID* OT-Admin Tools
National DRO Director (ND)	Chapter Management, Business Owner, COO, CEO, Military Officer	Disaster Response Handbook Operations Management Handbook	Required: SODA SDSM FCDOM Recommended: SID* OT-Admin Tools

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DSHR System – Training Courses Codes

Legend: Delivery Method (Del Mthd)				
BL -Blended Learning; IL -Instructor Lead; LMS -Learning Management System; OL -On-line (non-ARC course); OT -Operational Training; SS -Self Study; WE -WebEx <i>Course Fact Sheet hyperlinks provided (where available)</i>				
DSHR Code	ATLAS Code	Del Mthd	Course Title	Rel./Rev. Date
ACPR	3242	IL	Adult CPR	
AED	3247	IL	Automated External Defibrillation Training	
CAC-C	DSCLS200C	LMS	CAC: Caseworkers	Rel. Jul-06
CCPR	3213	IL	Community CPR (Adult-Infant-Child, includes Prof. Rescuer)	
CCW	DSCLS202A	IL	CCW: Providing Emergency Assistance	Rel. Jul-06
CEEDS	3089-4	IL	Collaborating to Ensure Effective Service Delivery	Rev. Jun-04
CPR		IL	Cardio-pulmonary Resuscitation	
DFRPR	3074-3	IL	Disaster Fundraising: Preparing and Responding in Chapters	Rel. Mar-06
DIST	3090	IL	Disaster Instructor Specialty Training	Rev. Mar-00
DKT	3068-30	IL	Disaster Kitchen Training (replaces MCFS)	Rel. Mar-05
EOC-L	3089-5	IL	EOC/Incident Command Liaison	Rel. Jun-05
ERV	3068-4	BL	Ready, Set, Roll - ERV Training	Rev. Sep-05
ESF6	DSPSS600W	IL	ESF6 Workshop	Rel. Jun-06
FCDOM	3081-30	IL	Fundamentals of Chapter Disaster Operations Management	Rel. Apr-05
FDA	DSIMS200B	IL	Fundamentals of Disaster Assessment	Rel. Aug-06
FDMH	3077-4	IL	Foundations of Disaster Mental Health	Rel. Sep-06
FIF	3090-1	SS	Fundamentals of Instruction & Facilitation	Rev. Oct-98
FOM	DSGEN200A	IL	Fulfilling Our Mission - Translating Your Compassion into Community Action	Rel. Jul-06
FSI	3078-2	SS	Financial & Statistical Information Management	Rel. Aug-06
FSS	DSSSS200C	LMS	Fundamentals of Staff Services	Rel. Jul-06
HS1	DSCLS205W	IL	Disaster Health Services Response	Rel. Sep-06
IKD		IL	In-Kind Workshop	Rev. Jan-01
INTRO	DSGEN202C	SS	Introduction To Disaster Services	Rev. Sep-06
IS100		OL	Introduction to ICS	
IS200		OL	Basic ICS	
IS700		OL	NIMS, An Introduction	
IS800		OL	National Response Plan, An Introduction	
LOG1	3071-1	IL	Logistics: An Overview	Rev. Sep-05
LS	3071-2	IL	Logistics Simulation	Rev. Feb-98
MC1	3068-6	SS	Mass Care: An Overview (formerly COS1)	Rel. Sep-05
MC2	3068-2	IL	Mass Care-2	Rev. Oct-96
MCD	3079-1	IL	Mass Casualty Disasters	Rev. Oct-01
PA1	3080-1	IL	Pub Affairs In Dis-1	Rev. May-95
PA2	3080-2	IL	Pub Affairs In Dis-2	Rev. Feb-01
PFA	DSCLS206A	IL	Psychological First Aid	Rel. Sep-06
SDSM	3081-40	IL	Service Delivery Site Manager	Rev. Apr-05
SFA	3240		Standard (Community) First Aid	
SHS	DSSSS204A	WE	Staff Health: Deploying A Healthy Workforce	Rel. Sep-06
SID	3086	IL	Supervision In Disaster	Rev. Aug-06
SO	3068-11	IL	Shelter Operations	Rev. Sep-05
SODA	DSSSS600A	IL	Supervising on a Disaster Assignment	Rel. Jan-07
SOS	3068-12	IL	Shelter Operations Simulation	Rev. Sep-05
SPD	DSPSS200B	BL	Serving People with Disabilities Following a Disaster	Rel. Jul-06
SVW	DSSSS201C	LMS	Preparing for and Managing A Spontaneous Volunteer Workforce	Rel. Sep-06
WMD/T	3079-2	IL	Weapons of Mass Destruction/Terrorism: An Overview	Rev. Oct-02
WPA	DSSSS202C	LMS	Workforce Planning and Acquisition	Rel. 12/06

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